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Dear Steve,

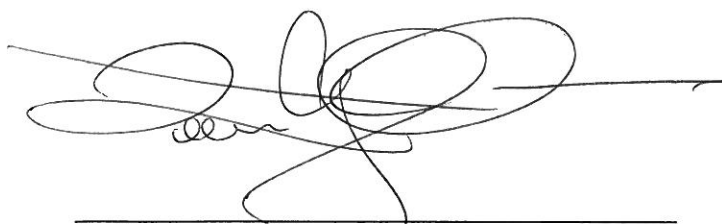
I'd like to thank you for the Reverse Osmosis unit you delivered to us. As you know, I was never sure of this technology and was admittedly a sceptic. I figured I could always go back to hand filling the autoclave with pre-purchased water.

Well, it has now been 6 (six) years since this unit was installed and we have enjoyed "0 TDS" water for the entire time. Not one occasion have we had to have our autoclave down because of the quality of the water. In fact, our technicians, whom service the autoclave regularly, repeatedly comment on how clean our unit is.

I would have no hesitation in recommending your Reverse Osmosis unit for high-end medical instruments such as our B Class Autoclave. I would also suggest any dentists interested in your unit to also consider the general water purification system you installed 15 years ago which feeds water into my dental chair. The filters in the chair have "never" been replaced as, once more, the technicians feel that they are still like brand new!

Once again, thank you for making our water usage in the surgery more streamlined, efficient and commercially affective.

Best wishes,



Dr Hooman Golestani
Dental 359